

TELEPHONE DIRECTORY



35 Corporate Drive (Suite 300)
 Burlington, MA 01803
 800-428-1144
 781-933-9950
www.eascorp.org



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 781-933-9950
www.vertifi.com

Telephone System Tips:

- Pressing “0” at any time directs you to an operator.
- You may press an extension number for a particular person or department at any time during the automated attendant recording.
- Calls to a specific department are answered in the order they are received. If all lines are busy, your call is placed on hold for the next available representative.
- If the person you called is unavailable, voice mail answers your call. Press “1” to skip the voice mail recording and immediately leave your message.
- If voice mail answers your call and you would like to transfer to another extension, press *T, then the 4-digit extension number followed by the # sign.

Department	Extension
Support Center	2
Transmissions	5
Adjustments	6
Returns/Item Processing Center	3543
Lending Services/Investments	3325
Business Development	3302

Fax Directory	Number
Investment Services	781-505-9820
Item Processing	781-505-9820
Member Services	781-505-9820
Administrative Services	781-505-9824
Business Development	781-505-9824
Statement Rendering (Woburn)	781-932-8934

Statement Rendering	Number
EasCorp	781-932-8935
6D Gill Street	781-932-8931
Woburn, MA 01801	781-932-8932
	781-932-8934 (fax)

EasCorp Management Team	Extension
Jane C. Melchionda, President/CEO	3318
Cynthia Nelson, SVP, Asset Liability Management	3308
Donald Cross, VP, Finance	3313
Kathleen Loughlin, VP, Human Resources	3345
Jonathan Rankin, AVP, Asset Liability Management	3315
Maureen Fabbri, AVP, Risk Management	3309
Kevin Peters, AVP, Investment Services	3354
Michael Desharnais, Controller	3366
Vertifi Management Team	
Alan Bernstein, President	3316
Christopher Smith, SVP, Software Development	3317
Diane Johnstone-DeRosa, VP, Operations	3342
Eleanor Melchionda, VP, Member Relations	3323
Asim Mian, VP, CIS	3365
George Dow, VP, Business Development	3302
Darlene Howlett, AVP, eCommerce & Product Development	3353
Jim Newson, AVP, Payment Systems Operations	3351
Edward Wilk, AVP, Member Services and Support	3352